

Quality Policy

*The Tomoku Group contributes to society by providing safe and high-quality products and services.

*To earn the trust and satisfaction of our clients, we will strive to enhance corporate quality while giving due consideration to the environment.

*With a high perspective, well-trained skills and a positive progressive spirit, we will achieve continuous innovation and take on the challenge of creating the Tomoku-Original products that are useful for society.

1. Take "Human Resource Development" as the basic approach to achieve sustainable high quality
2. Pursue 4Ms (Man, Machine, Material, Method) that determine quality and in particular strive to improve the upstream management of each factor.
3. Quality improvement process begins with sales activities to customers. Our Production, Sales and Administration Divisions collaborate closely to constantly anticipate customer needs, take customer feedback seriously, and strive for continuous improvement in quality, cost, delivery and service.
4. Set high quality goals, and continuously improve to maintain the effectiveness of our quality management system(4Ms+Management).
5. Comply with laws and regulations, and respect customer opinions regarding quality.